

Herlambang Nurwachid Bagus Sajiwo

IT Product Development Specialist

IT Product Development Specialist with 3+ years of expertise in building scalable, user-centric digital solutions. Experienced in leading teams, analyzing business requirements, and designing intuitive interfaces. Proficient in Agile, Figma, and data analytics to drive user engagement and product efficiency. Passionate about solving problems through innovative and impactful design.

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Skills

Technical

Team Management
Contextual Research
Business Analysis
System Analysis
Business Documentation
Wireframing
Information Architecture
UI/UX Design
Usability Testing

Tools

Figma
Trello
Google Suite
Maze
Draw.io
Whimsical
Katalon

Methodologies

Waterfall
Agile
Scrum
Lean

Languages

Indonesia — Native
English — Conversational

Education

Universitas Narotama — Information System

Sep 2018 - Feb 2022, GPA : 3.8/4.0

- Relevant Coursework : Information System Concept, Introduction to Information Technology, Business Process Analysis, Introduction to Leadership Management, Information Systems Analysis and Design, Human and Computer Interaction, Information Systems Project Management, Information Systems Governance and Audit

Skilvul — UI/UX Design Mastery

Jun 2022 - Nov 2022

Certificate in UI/UX Design Mastery

Work Experience

Burningroom Technology — Product Lead

Surabaya, Sep 2024 — Present

- Lead 6 cross-functional teams (3-5 members per team) in developing scalable digital solutions.
- Manage product roadmaps, backlogs, and feature prioritization based on data analytics.
- Improved backlog management efficiency by 30% through a data-driven prioritization system.
- Increased user engagement by 25% within 6 months.

Burningroom Technology — System Analyst

Surabaya, Jan 2024 — Aug 2024

- Developed detailed technical documentation and business requirements.
- Analyzed client needs and translated them into effective IT solutions.
- Facilitated communication between IT teams and business stakeholders.

Burningroom Technology — UI/UX Designer

Surabaya, Jan 2023 - Des 2023

- Led UI/UX design for over 20 digital projects.
- Conducted A/B testing and gathered user feedback to optimize designs.

Kada.id — UI/UX Designer

Medan, Mar 2022 - Jun 2022

- Conducted user research and identified pain points to enhance user experience.
- Collaborated with developers and stakeholders to ensure seamless implementation of design solutions.

Work Highlight

Otobee — UI/UX Designer

Burningroom Technology, Jan 2023 — Jun 2023

- Improved emergency service efficiency by 40% and reduced customer wait times by 30%
- Achieved 1,000+ downloads on Google Play Store.

Parduta — UI/UX Designer

Burningroom Technology, Apr 2023 — Dec 2023

Tulung Agung Tourism app featuring travel maps, guide booking, tickets, hotels, and culinary services.

- Achieved 1,000+ downloads with a 5-star rating and increased user engagement by 50%.

Pop Jasa — Project Leader & System Analyst

Burningroom Technology, Nov 2023 — Sep 2024

ERP system for document permit services, integrating CRM, booking, and accounting.

- Enhanced management decision-making efficiency by 35%.

DPA LMS App — System Analyst

Burningroom Technology, Jan 2024 — Mar 2024

Drone certification Learning Management System and Computer Based Test app

- Gain 700+ active monthly users, increasing certification pass rates by 25%.

Pundi Pro — System Analyst

Burningroom Technology, Jan 2024 — Mar 2024

Insurance leads tracking app

- More than 50 registrations per day and boosting conversion rates by 30%.
- Using Progressive Web Apps technology

HRIS Teammate by Burningroom Technology — Product Leader

Burningroom Technology, Jan 2024 — Present

- HR system used by 20+ companies with 3500+ active user.

Official Website Kabupaten Gresik — UI/UX Designer

Burningroom Technology, Jan 2024 — Mar 2024

Insurance leads tracking app

- Official Gresik website with high monthly traffic, enhancing local government transparency.

Sipatu GT — Project Leader & System Analyst

Burningroom Technology, Apr 2024 — Sep 2024

Gresik tourism app for inventory rental and bus ticket booking.

- Integration payment gateway

ACS ERP System — System Analyst

Burningroom Technology, Apr 2024 — Present

ERP system for mining companies.

- Integration of HRIS, Maintenance, Purchasing, Marketing, Logistics, and Asset Modules into a Unified System

HRIS Teammate by Burningroom Technology — Product Leader

Burningroom Technology, Apr 2024 — Present

- HR system used by 20+ companies with 3500+ active user.

ADB One Click — System Analyst

Burningroom Technology, Apr 2024 — Present

Ship booking app integrated with Ditlala Indonesia,

Work Highlight

Magenta ERP & Learning Management System App — Project Leader

Burningroom Technology, Oct 2024 — Present

- Integration payment gateway
- Integration of HRIS, Finance, LMS, and CRM Modules into a Unified System

Sistem Keterangan Asal Ikan Kab. Tarakan — Project leader

Burningroom Technology, Sep 2024 — Present

- Optimization of Import-Export Database and Export Commodity Tracking

Beach Forest Ticketing System — Project Leader

Burningroom Technology, Oct 2024 — Dec 2024

- QR based ticketing app
- Got 200+ daily transactions, improving ticket management efficiency by 55%.
- Integration of HRIS, Finance modul into a Unified System

Lemon Lime Catering Order Management System — Project Leader & UI/UX Designer

Burningroom Technology, Nov 2024 — Present

- Catering order app with payment gateway integration
- Chatbot Interactive
- Blast WhatsApp Notification